



POSITION: Cafe Team Member

PURPOSE STATEMENT: To provide exceptional customer service while preparing high-quality food and beverages in a friendly, efficient, and consistent manner. Provide a key role in creating a welcoming and positive atmosphere for customers while holding to the Garden Cafe values.

EMPLOYMENT STATUS & HOURLY REQUIREMENTS: 15-28 hours per week

POSITION RESPONSIBILITIES

- Responsible for the daily operations, which may include opening and closing procedures as well as cleanliness and organizational standards.
- Accurately operate the cash register, process customer payments, and handle cash and credit card transactions. Issue receipts and give change as needed.
- Follow all safety and cleanliness protocols, including maintaining proper food handling standards and adhering to health regulations.
- Promote The Garden Cafe products and seasonal offerings to customers, ensuring they are aware of new menu items or promotions.
- Work collaboratively with your team members to ensure smooth store operations, especially during busy periods.
- Stay up-to-date with The Garden Cafe menu items, new products, and organization initiatives. Share your enthusiasm for The Garden Cafe with customers.
- All other cafe duties as assigned.

REQUIREMENTS AND QUALIFICATIONS

- Available to work 3 shifts weekly, including weekends, evenings, and holidays.
- Honors and models the Staff Code values of Hungry, Healthy and Humble and teaches/coaches others to do the same.
- Strong leadership and interpersonal skills.
- Excellent customer service skills.
- Ability to work under pressure and in a fast-paced environment.
- The job typically involves being flexible with your time to ensure the operations of the cafe are maintained at a high standard.
- The work environment may be fast-paced and demanding, requiring being on your feet for long periods of time, lifting items over 20 lbs, and the ability to multitask effectively.
- Applicants must be at least 18 years of age to apply for this position.