



GRACE GROUP LEADER GROWTH RESOURCES

February 11, 2024 - VOLUNTEER CODE

MAKES THE TEAM BETTER

COMMUNICATES WELL - We know that life can be busy, and our time is valuable, so communication is vital! Our teams win when we all respond to emails, text messages, serving requests, etc., in a timely manner. This may or may not be true, but I'm convinced that people go to McDonalds not because of the quality of the food, but because they know exactly what they're getting. I think we would do our group members a great service by always letting them know what they're getting from us. Also, by consistently and quickly responding to their questions and communications.

Questions to ponder:

1. Do you communicate well?
2. Are you proactive to send your group reminders?
3. Do you make sure that all of your group members know what's coming, what to expect when they get there and what is expected of them following the event or meeting?

A TEAM PLAYER

IS FLEXIBLE - Change is inevitable, and at Grace, everything is an experiment (except God's Word and the Gospel). Whatever happens, we should ask, how can I best help the team? Whether we realize it or not, we deal with change in every area of our lives. And, we've learned to accommodate it. For some it's easier than for others, but either way, change is inevitable.

Questions to ponder:

1. How well do you think you deal with change?
2. When your volunteer leader communicates a change, what's your first response?
3. How well do you think you *fill the gap with trust* when you don't know all of the factors that went into creating the change?