

# PATHWAY IMPACT REPORT STORIES 2022



ABN 32098850042

Pathway Community Centre exists to give hope to those experiencing tough times.

We support those in our community facing relationship breakdown, domestic violence, drug abuse, homelessness, unemployment, grief, addiction, bankruptcy and illness.

We work collaboratively with other churches, ministries, and organisations who directly support vulnerable and marginalised people. We offer financial support with No Interest Loan Schemes (NILS) and provide counselling support and inclusion for people experiencing hardship in the community.

According to Food Bank's 2022 Hunger Report, in South Australia in 2022, more than 130,000 households do not have enough money to put food on the table every day. That's more than 78,000 kids growing up in homes without enough food. In South Australia, families that have never needed food support before, now require assistance to make ends meet.

At a time when food insecurity is affecting so many households across our state, Pathway has been able to rescue 1,256,000 kilograms of food and distribute 55,000 food hampers in 2022.

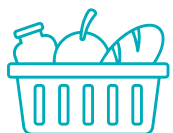
Pathway exists for the mother who contacted us because she didn't have any food left in the house and it was three days until her next payment. For the single father battling cancer while trying to care for his young daughter at home. For the women who come in every week, escaping domestic violence, and trying to find a safe place for their children.

Pathway exists for every family who is working so hard to make ends meet and fighting to keep their head above water and feeling the crushing pressure as they watch their costs of living increase beyond what they can manage.

For every one of our clients there is a story, and it is our great privilege to give them essential items, while treating them with dignity and reflecting to them the value that Jesus places on each of them.



**1,256,000 KG**  
OF FOOD RESCUED



**55,000**  
FOOD HAMPERS DISTRIBUTED



**2.79 MILLION**  
MEALS PROVIDED  
(BASED ON A 450G / MEAL METRIC)



# CARE AND CONNECTION

"I was a regular customer at Treasured but hadn't been in for a while due to an extremely stressful time within my family and at work. I came in one day very upset and Kaye and Val took the time out of their day to sit with me, to listen and to pray with me. They kept in touch via phone and text messages. Over time, I felt ready to volunteer.

The care and support continued, and I had the opportunity to have counselling sessions with Kelly through Clovie, which helped me to be in a better place emotionally.

Volunteering has given me a different outlook on not only my life, but the lives of others and the important role you play as an organisation within the community. My role as a volunteer gives me a feeling of peace and a sense of fulfillment. We need more organisations who really care, and I mean really care.

Please keep doing the wonderful work you do as you make such a difference in others' lives. Words cannot truly express how I now feel because you were there for me. Thank you so much for taking the time supporting me and caring about how I felt."

# MAKING A DIFFERENCE

"The food hamper is very much appreciated as it helps my family out; you give so much. The staff are polite, generous, and kind, thank you all."

---

"This service has helped my family immensely, honestly would recommend this service to anyone in need. Thank you to all the volunteers."

---

"Thank you so much, you are a life saver. I appreciate it so much."

"The hampers my son and I receive each week are gratefully accepted. They have a huge impact on our lives through helping us with our weekly grocery bill. I would like to thank everyone involved in this undertaking from the volunteers through to the companies for their generosity."

---

"This service has changed my life from one of struggle, to one of hope."

# OUR INCREDIBLE TEAM

We celebrate our team of over 170 volunteers who give so generously of their time. Our team have experienced a real bond and love for each other through seeing God answer prayers as they have journeyed through some very tough stuff together. They have experienced a God who loves them for who they are.



“It is my privilege to volunteer at Pathway with its purpose, leadership, and fellow volunteers. Pathway gives me a purpose and helped me through times when life has been so bleak. Everyone should try it.”

**Gail**

“I love Pathway because it’s helped me to take a break from being a full-time carer for my husband. This has given me hope and encouragement and a new lease on life. I love being part of this wonderful team and I look forward to coming to volunteer.”

**Lorraine**

“Pathway has been and is an absolute saviour for me. After leaving my full-time job in 2019, I was lost, depressed, and felt useless. A neighbour who has been a client for many years told me about Pathway, so I decided to come in and inquire about volunteering. Kaye interviewed me and the rest is history. Pathway is a team of caring, beautiful people and the volunteers are hard working as they give back to the community. I have loved serving the clients and pride myself in giving the best service. Not sure where I would be without Pathway.”

**Julie**

“I am a new volunteer in Pathway Community Centre, serving 1-2 days a week since October. I am amazed by the daily meeting and prayer. I worked in a multinational company for over 20 years. Every meeting was about achieving better sales with definitely no prayers. Here in Pathway, the environment is built on love and care. Everything comes from God (Romans 11:36) and prayer matters. When I was at work, it was just work and talk revolved around work. The Pathway daily meeting gives me an opportunity to know other volunteers better. When I know more about them, I feel more comfortable to work around them and in other words, I started to enjoy working here. At Pathway, I see how God provides. He provides food and care for the needy, and love and work opportunities for volunteers.”

**Edith**

# PARTNERING WITH LOCAL SCHOOLS

This year, Glenunga International School brought their leadership team for each year level, to experience what a day is like at Pathway:

“The excursion was a great experience because I could see the sense of community that was present at the food bank and be a part of it for a day. I learnt that there are places out there that help people in need, and I realised that there was nothing stopping people like me from playing my role and

helping others through charities like Pathway. It really gave me insight into people’s lives and how a task like grocery or clothes shopping, something we might find so simple, can be a struggle for so many. The experience made me feel grateful. It made me realise how much more we could all be doing to help people who are struggling.”

**Year 10 Student**

# THANKS TO JOHN AND KAYE FLACK



After nearly ten years serving at Pathway, John and Kaye Flack have retired. The impact they’ve made on countless lives in our community and beyond is immeasurable. With hearts full of compassion for the vulnerable and marginalised in our community, they dreamed of being able to show people the love of Jesus through providing them with fresh fruit and vegetables. They dreamed of helping families to be able to have necessary essential items and helped to build the No Interest Loan Scheme at Pathway. They supported countless people to get counselling and financial counselling. They have built a team of volunteers who are a community and a family. They have built a safe environment where people can come to feel included, valued and loved. Pathway is a place where people can be welcomed into Christian community and encounter the love of Jesus through others. John and Kaye will be greatly missed at Pathway, but the impact that they have made will be lasting.

# RENOVATIONS AT PATHWAY

The completion of the first stage of our renovations has been an exciting time for the entire team at Pathway. Many have dreamed of this day for quite some time and the reality of it has been a joy to all. Lee Haakmeester, David Reynolds and Graham Frost worked tirelessly with the support of many, including Craig Wiggins, David George and the Tuesday Crew, to see this project completed on budget and on time.



It looks incredible, but what's more important is the significant increase in functionality. Our food transport vehicles are now able to drive all the way to the back of Pathway on a smooth driveway, to easily unload and transport items into an undercover space. This makes the sorting and distribution of food much smoother for the entire team. Having a fully covered area to work and unload is a gift that we are so grateful for.

# CELEBRATING 15 YEARS

Thank you to everyone who came to Pathway Community Centre's 15th celebration of supporting those in need in our community. With almost 200 people in attendance, it was a night to remember. We were able to celebrate with our partners, local politicians, and organisations that we support through Pathway. It was an opportunity to thank our wonderful team who have worked tirelessly to support those in our community doing it tough.

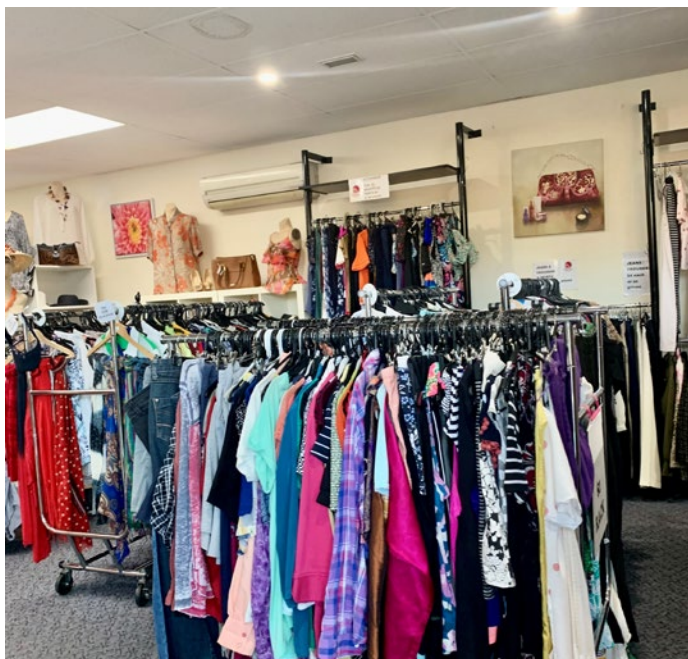
We honoured our history with an inspirational speech from John Flack, our recently retired Director. Our new Director, Noelle Wallis, shared her heart and vision for Pathway, acknowledging those who have served and those who will continue.

Thank you to all the businesses who supported our Silent Auction with nearly 50 items on offer.

An event like this could not have happened without a team of people behind the scenes. We appreciate all the hard work, skill and passion you brought to make this evening such a success.

We loved partnering with Snob Catering Co., who provided delicious hot food. We were also able to have a team of volunteers led by Mena, who prepared beautiful platters of food that were enjoyed throughout the evening.





## TREASURED

It has been a big year at Treasured, full of building ongoing relationships with our customers, receiving great feedback from our avid shoppers, growing a solid and faithful volunteer team, and celebrating great sales!

I want to give a big shout out to our Treasured volunteers. We have a complete and faithful team who all stepped up to keep everything running smoothly whilst I spent time at home caring for my husband as he faced health challenges this year.

It is sad to report that we are seeing more domestic violence victims and people sleeping in their cars coming to Treasured for help. This is our opportunity to extend arms of comfort, listening ears, and practical help.

One such man was a regular visitor. He had moved from the country to seek work but because of the unseasonal weather conditions, found it hard to find a job and was

sleeping in his car. His immediate needs were a shower, a clean change of clothes, food, and coffee, which were all provided through Treasured and Pathway.

He would come in daily, and we would make him a coffee, fill his thermos up with hot water, feed him, and sit down for a chat. Every person at Treasured and Pathway that he encountered would welcome him, help him, and treat him as Jesus would have.

He remarked that he had never been shown such kindness and compassion by so many. The good news is that he found a job and we have no doubt that he will be back to help others in the same way that he has been helped.

**Val D'Arcy, Treasured Op Shop Manager**

# FINANCIALS

Treasured Revenue:

**\$214,871**

↑ 12% increase from 2021

Donations:

**\$126,910**

Other Income:

**\$109,541**

Total Revenue: **\$451,322**

↑ 5% increase from 2021

