



IMPACT REPORT 2021

pathway.clovie.com.au
ABN 32098850042

PATHWAY COMMUNITY CENTRE

GIVING HOPE

Pathway Community Centre exists to give hope to those experiencing tough times.



Pathway Community Centre impacts our community every day by restoring dignity and worth to broken lives touched by life's struggles. We see the impact of relationship breakdown, domestic violence, drug abuse, homelessness, unemployment, retrenchment, underemployment, addictions, bankruptcy, sickness, grief, and COVID-19. Pathway offers support to the local community in a number of ways. We provide relief by providing food to those in need, and we partner with multiple groups, churches, and schools to distribute food beyond our storefront. We offer financial support with No Interest Loan Schemes (NILS) and provide counselling support and inclusion for people experiencing hardship in the community. Our Kingdom focus is to enable other churches and ministries (as we assist Baptist Care for example), and christian workers in schools, who are serving the Lord in their local area to share the love of God and a message of hope. We provide ingredients for community meals, and provide food for youth programs to support building relationships with youth at risk. When people feel loved, valued, and cared for it gives hope and restores dignity.

Pathway's heart and vision is to continue to grow and develop programs to support creating resilience and courage for our friends of Pathway, as they navigate the tough stuff thrown at them.

We are thankful to God for our supporters, our partnerships, and our faithful team of volunteers who are making a huge difference to our local community and families across Adelaide.



PATHWAY COMMUNITY CENTRE

FOOD ASSISTANCE

Food insecurity is a real issue facing our nation. 1 in 3 people struggle to meet their food needs. Pathway's membership has grown to over 4,600 members and every week we are supporting over 1000 families to help bridge the food insecurity gap in our community. When action meets compassion, lives change. Pathway helps vulnerable people to build financial resilience, hope, improved health, and wellbeing. Each fresh food hamper shared is a gift of love and hope.



FOOD DONATIONS FROM A LOCAL SCHOOL

"Thank you I've just come out of a Domestic Violence situation. Thank you so much for helping me with beautiful fresh food and all the other goodies. It's made such a huge difference to how we have managed. Thank you for being here for our family."

"This has been very helpful throughout a very difficult time. I have been so impressed by the variety and freshness. It has taken a huge stress off my family."

"I have been coming here with my daughter for a few years (I'm a single dad) and with what I can afford and what I get from these guys, helps me greatly."

"As an International Student, thanks for helping and supporting me through these tough few years."

"Thank you so much for the food. As I'm homeless, the food I'm given helps me have enough."

"Thank you. Every week the hamper I receive helps me feed my kids with healthy fruit and veggies and snacks."



1,308,540 KG
OF FOOD RESCUED



58,700
FOOD HAMPERS
DISTRIBUTED



2.4 MILLION
MEALS PROVIDED
(BASED ON A 450
GRAM /MEAL METRIC)

PATHWAY COMMUNITY CENTRE

NO INTEREST LOAN SCHEME

North East No Interest Loan Scheme (NILS) supports clients who are applying for a loan to purchase household goods and services. One client reflected, "This a very friendly and helpful place. All the people I spoke to were extremely helpful and Pathway has helped me during a difficult time." Another said, "Thank you for helping me apply for a NILS loan. I am so excited that it has been approved – I can do my own washing now and I don't have to rely on my sister to help me." In addition to the NILS application experience, clients also gain knowledge about local services and are provided counselling support or referrals as required.

- Susan Lilley, NILS

BLAIR ATHOL

We have a great connection with Eric and Heather Randall and their family. They run a food distribution program that Pathway is able to resource. They serve from back of their hardware shop, with just a handful of volunteer helpers. They are a great testimony to what can be achieved with limited resources and a lot of love.

CREATIVE CONNECTIONS

Thank you to the team who support Creative Connections each week. Across 2021, we have been able to:

- Sponsor two little girls through Baptist World Aid and Watoto.
- Knit and crochet blankets for the Baptist Care Blanket Appeal.
- Donate \$200 to purchase another security camera for the church carpark.
- Collect funds for Baptist World Aid and purchase three Animal Farm Packs for families in poverty.
- Collect non-perishable food for Pathway in November.
- Participate in a 'Trading Table' to raise funds for the above projects.

- Jenny Lewis,
Leader for Creative Connections



ERIC & HEATHER
RANDALL RECEIVING
THE HELP AWARD FOR
2021 COMMUNITY
CHAMPIONS

PATHWAY COMMUNITY CENTRE

COMMUNITY AT PATHWAY

Our vision at Pathway is not just about food assistance. Pathway is about community: loving and caring for our volunteers as well as our clients. Maree has been serving at Pathway for 10 years, and she has shared some of her story.

“Following the turmoil of being a carer to broken-hearted widow, I embarked on a Business Administration course where I met a lovely lady named Cheryl, who suggested I apply at Pathway as a volunteer to use my newfound skills.

I began working at Pathway in the front office, learning the ropes, and supporting those doing it tough by making up food hampers. Part of the brokenness of grief is having a lot of love with nowhere to go, and the emotional roller coaster can be quite confronting. The team at Pathway were kind and understanding as my grief would often bubble to the surface and leave me in tears. Through the kindness of the team, I was able to slowly make a new life from the shattered pieces, which in turn grew my ability to empathise on a deeper level with the clients who visited Pathway for assistance. Over the years, I have been able to use my skills in the administrative/reception areas, supporting the NLS team, baking for events, supporting Treasured, and listening to those who need to share their story or just download. I currently provide support working behind the scenes, but still enjoy the interaction with volunteers and clients. In return, when I have occasionally had a grief overload, there has been a shoulder for me to lean (and cry) on, that is non-judgmental and full of compassion. What is special about this place is that everyone has a story, and in some way is hurting underneath, yet has found a purpose and joy in helping others. Each person has found a niche in which to use their talents and skills, and the Centre is a joyful and welcoming place to be. I am indebted to the entire team at Pathway, past and present, for helping me heal and grow. They have helped me become a stronger, kinder and more compassionate person, and without their prayers, love, and support, I would not be who I am today.”

- Maree

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VOLUNTEERS
ACROSS PATHWAY
& TREASURED

PATHWAY COMMUNITY CENTRE

EMBRACE & CARE

In 2021, we had a request for help from a Pastoral Support Worker (PCW) for a family who has lived in Australia for over a decade. The husband, in his early 40's, who died very suddenly, was the primary provider, leaving a wife and young family. There was no government support as they weren't citizens. Even though they had some savings to last a few months, they needed support. We promised the PCW we would support the family each week with fresh food and staples if they needed it. We have been a lifeline to this family. The mum has been working 2 part time jobs (irregular hours) and her strong faith has kept her going. Sara had the opportunity to chat and pray with the mum and realised she wasn't connected into a community where she could be embraced and loved. So, Pathway has now welcomed and embraced her as part of our team. An amazing product of working as a Pathway team to embrace and care for the vulnerable of our community, is that the team members grow in Christlike qualities and find community and acceptance as well.

SHARING HOPE

“Each week I look forward very much to my time at the Pathway Community Centre, where I help in the Bread Room. In the same way that Jesus said He came, "Not to be served, but to serve" (Mark 10:45), so the work of Pathway follows the model of Jesus by serving the needs of the local community. The outstanding example of its leaders, John, Kaye, Sara and Val, are a great witness not only to the clients, but also to the helpers, who come from a wide variety of backgrounds. As I get to know the clients by keeping up the bread and bakery supply, I sometimes have the opportunity to offer them a Gideon New Testament and am encouraged by their positive responses, such as, "I need this book," and "I haven't read the Bible, but I will." The work of Pathway is touching the lives of the community in many ways!

- Ian, Pathway volunteer



PATHWAY & TREASURED VOLUNTEERS
AT OUR END OF YEAR APPRECIATION DINNER

PATHWAY COMMUNITY CENTRE



Treasured has had another record-breaking year, and celebrated our 15th birthday! Treasured empowers and enables Pathway to grow and have the much-needed funds to operate. Donations have increased due to people spending more time decluttering at home! We now have a "Val's Free Wall", a place for people to get some extra treasures whilst diverting items from landfill.

Treasured continues to be all about people. This year we have cared deeply for our treasured team of volunteers. We have shared in the joys and sorrows of our team, of which there have been many in the past year. Some of our volunteers, as well as family members of our team, have unexpectedly passed away this year. We have been able to show love and care while we have grieved for them and with them. We have also had wonderful interactions with our customers - many of whom are regulars and are known by name. There have been opportunities to show generosity to those who are doing life tough due to lack of finances. They can always find a welcome and a bargain at Treasured. We are passionate about showing Jesus' love, compassion and servant heart to all that we meet.



“Treasured & Pathway is a melting pot of people working together unconditionally to make the lives of others a little easier and at the same time reducing food waste and recycling treasures. What I love most about the time I spend here are the people and the fact that we try to treat everyone the way we want to be treated (both our fellow volunteers and customers). It is hard to believe that in our suburbs we have so many people who for one reason or another life is difficult and often very lonely. Our op shop is able to be a comfortable place, a happy space. Jesus is at work here.”

- Clare, Treasured Volunteer

FINANCE

**TREASURED
REVENUE**
\$192,181

↑
14%
increase
from 2020

DONATIONS
\$226,458

OTHER INCOME
\$10,105

TOTAL REVENUE
\$428,744

↑
115%
increase
from 2020

