

CONNECT DIRECTOR



Job Description

PURPOSE

To help people discover and deepen a saving relationship with Jesus by creating a guest experience that makes people want to return and leading people to take steps to be more rooted in Jesus and FBC.

EXPERIENCE

- College degree
- Minimum five years of working in a ministry or non-profit
- Minimum five years of leading staff and volunteers
- Creating warm and effective experiences and systems that cause people to engage
- Verbal and written communication skills

DETAILS

Full-time

Reports to: Executive Pastor

Direct Reports: Up to two

Work Schedule: Typically, Sunday through Thursday with some exceptions for special events

KEY RESULTS & RESPONSIBILITIES

Create a guest experience that makes people want to return

- Ensure all guests have the best experience possible from the parking lot to the chair and back
- Ensure clarity for guests to get help and take steps
- Give guests a reason to return and invite others to attend
- Assist with some outside organization's events hosted by FBC

Lead people to take steps in their faith (more rooted in Jesus) and in the church (more rooted in FBC)

- Increase the attendance of Explore First and get more people to take steps as a result of the class
- Make it clear and easy for people to volunteer, give, get baptized, join a Group, and become a member of the church
- Lead more people to take next steps to volunteer, give, get baptized, join a Group, and become a member of the church
- Work with core ministries to know their volunteer needs and help them meet their needs

Manage efficient and effective systems

- Evaluate all systems for clarity, ease of use, efficiency, and effectiveness
- Create new effective systems

Lead healthy and growing volunteer teams

- Recruit, train, and retain the right volunteers
- Build relationships with volunteers
- Develop and lead volunteers who lead volunteers

Align with the FBC mission and staff

- Ensure the connect ministry is aligned with the church
- Be engaged and aligned with the Ministry Director's team
- Protect the health, relationships, and values of the FBC staff