

Privacy Policy

Force Care Coordination +, LLC

Effective Date: May 5, 2026

Last Updated: May 5, 2026

Force Care Coordination +, LLC (“Force Care Coordination +,” “we,” “us,” or “our”) is an Indiana limited liability company providing aging life care management and care coordination services. We are committed to protecting your privacy and safeguarding personal information in compliance with applicable **Indiana and federal laws**, including Indiana privacy, data security, and healthcare regulations.

This Privacy Policy explains how we collect, use, disclose, and protect information obtained through our website, www.forcecarecoordinationplus.com.

Information We Collect

Personal Information You Voluntarily Provide

When you contact us through our website, we may collect:

- Name
- Email address
- Telephone number
- Mailing address
- General inquiry information you choose to provide

Please do not submit medical, health, or insurance information through website forms or unsecured email.

Automatically Collected Information

When you visit our website, we may automatically collect:

- Internet Protocol (IP) address
- Browser type and version
- Device and operating system
- Pages viewed and time spent on the site
- Referring websites

This information is used only for website administration, analytics, and improvement purposes.

How We Use Your Information

We use collected information to:

- Respond to inquiries and requests for services
- Provide information about our care coordination services
- Improve website performance and user experience
- Maintain website security and integrity
- Comply with applicable legal and regulatory obligations

We do **not** sell, rent, or trade personal information.

Indiana-Specific Healthcare Privacy Notice

Force Care Coordination +, LLC operates in **Indiana** and complies with:

- Indiana medical privacy and confidentiality laws
- Indiana data security and breach notification statutes
- Applicable federal laws, including the Health Insurance Portability and Accountability Act (HIPAA), **when acting as a covered entity or business associate**

Information submitted through this website is **not** considered protected health information (PHI) and is **not a substitute** for formal client intake or secure communication methods.

Any PHI collected outside the website through contractual client services is governed by our **Notice of Privacy Practices**, which is available upon request.

Cookies and Tracking Technologies

Our website may use cookies or similar technologies to:

- Enhance website functionality
- Analyze visitor traffic patterns

You may disable cookies through your browser settings. Some website features may not function properly if cookies are disabled.

Disclosure of Information

We may disclose personal information only:

- To trusted service providers assisting with website hosting or maintenance, under confidentiality obligations
- To comply with applicable Indiana or federal law, court orders, or legal process
- To protect the rights, safety, or property of Force Care Coordination +, our clients, or others

We do not disclose personal information for marketing without your consent.

Data Security

We use reasonable administrative, physical, and technical safeguards to protect personal information, consistent with Indiana data protection standards. However, no electronic system can be guaranteed completely secure.

Indiana Data Breach Rights

In the event of a security breach involving personal information, Force Care Coordination +, LLC will comply with **Indiana Code § 24-4.9** and applicable federal notification requirements, including timely notice to affected individuals when required by law.

Third-Party Websites

Our website may include links to third-party websites. We are not responsible for the privacy practices or content of those websites. We encourage you to review their privacy policies.

Children's Privacy

Our website is not intended for children under the age of 13. We do not knowingly collect personal information from children, consistent with the Children's Online Privacy Protection Act (COPPA).

Your Indiana Privacy Rights

Indiana residents may request to:

- Access personal information we maintain
- Correct inaccurate information
- Request deletion of certain personal information, subject to legal and professional retention requirements

Requests must be submitted in writing using the contact information below.

Updates to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in law or business practices. Updates will be posted on this page with a revised effective date.

Contact Information

If you have questions about this Privacy Policy or your privacy rights, please contact:

Force Care Coordination +, LLC

1910 St. Joe Center Rd., Suite 35

Fort Wayne, IN 46825

Phone: (260) 918-1141

Email: ruth@forcecarecoordinationplus.com