

CASTLE HAYNE
CAMPUS



CONNECTIONS Handbook

SCOTTS HILL AT CASTLE HAYNE

HOLLY SHELTER MIDDLE SCHOOL

WORKING PLUM LINES

1. **The Gospel is offensive- Nothing else should be**

- The gospel doesn't make sense to those who haven't received it yet, therefore telling people they are wicked and will go to hell unless saved by God will offend them.
- We should use biblical hospitality to greet our guests weekly. The hospitality of a church can adorn the gospel and encourage faith.

2. **The heart behind why we do is more important than the what we do.**

- People are the MISSION- Romans 15:7 "Therefore welcome one another as Christ has welcomed you, for the glory of God."

3. **Everything Speaks**

- From how we stand and greet, to what things are on display, EVERYTHING we do speaks.

4. **Make it personal**

- We were all outsiders to begin with. We want to fit in. Make every interaction as personal as you can to make people feel seen and welcomed.

5. **The First Visit should set up the second visit!**

TEAM ROLES AND RESPONSIBILITIES

WELCOME TEAM:

Being on the Welcome Team, you are greeting every guest who comes onto our campus. There are different locations around the campus you can be assigned to, but a friendly face, a kind word, or a simple gesture can make the whole church experience a blessing.

SEATING TEAM:

Works hand in hand with the Welcome Team, until the countdown to service begins. 5 seconds before the service begins, they make sure the outside doors are closed and they begin to help guests who arrive a little later find their seats.

FIRST TIME GUESTS:

Whether it is someone's first time or third time visiting, when they come to the first time guest table, they need to know they are welcome here. At the end of service (during the last song or prayer) check to see if your replacement volunteer has arrived at the First Time Guest area, if not you will man that position until they arrive. We do not want to miss new friends who did not get a chance to stop by on their way in.

TEAM ROLES AND RESPONSIBILITIES

NEXT STEPS:

Being on the Next Steps Team, you have opportunities to answer the Next Step questions and provide important information.

The Next Steps area is where people would come for:

- Questions about how to get plugged into small groups
- Questions about membership and baptism
- Questions about upcoming events

SET UP & PUT AWAY:

An important part of our first impression. Helping to put out any signs, carts, materials, etc. Then putting them away after service.

SUNDAY MORNING SCHEDULE

SERVING AT 10:30AM SERVICE:

Please arrive before 9:30am to be involved with the Team Meeting/Huddle that will take place with all volunteers at 9:30am.

BEFORE SUNDAY MORNING:

- Read the reminder emails that go out on Thursdays. This is the place to find the weekly announcements, where you are serving, and a reminder of the time you need to be in place.
- Every two months, block out the dates you are unable to serve. This is something that makes scheduling and serving on Sundays much easier.
- If you know you can't be there on a Sunday you are scheduled, please find a replacement and text Beverly Dorey (910-599-2032) to let her know you won't be there and who is replacing you.



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